GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA

UNSTARRED QUESTION NO:1084
ANSWERED ON:28.07.2003
FREQUENT FLYER PROGRAMME
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Will the Minister of CIVIL AVIATION be pleased to state:

(a) the salient features of the Frequent Flyer Programmes (FFP) introduced by the Indian Airlines; and

(b) the date from which the FFP has been made operational?

Answer

MINISTER OF STATE OF THE MINISTRY OF CIVIL AVIATION (SHRI RAJIV PRATAP RUDY)

(a): The salient features of the frequent Flyer Programmes (FFP) are as under:-

Enrolment:

- Individuals who are above 12 years of age can become Members.

Validity:

- Membership is valid for 3 years from the date of joining.

Privileges:

- Free award tickets on qualifying.

- Separate check-in counters for members at the major metros.

-Members travelling with only hand baggage can tele check-in at Delhi, Mumbai, Kolkata, Chennai, Hyderabad and Bangalore.

- 10 Kgs. Extra baggage allowance on Indian Airlines domestic and international sectors (except on Dornier and ATR-42 Aircraft).

- Priority for confirmations when waitlisted.

- Attractive Earn Burn ratio.

- Spouses are permitted to club the accrued mileage points for the purpose of redemption.

- Award tickets are issued on firm basis.

- Even relatives or friends can utilise these points.

(b): The joint frequent flyer programme of Indian Airlines, Air India and Alliance Air (a subsidiary of Indian Airlines)was launched in June 1994.